Institute of Renewable Energy Technology & Management
Pt. Ravishankar Shukla University, Raipur

20 Aug, 2023

STUDENTS COUNSELLING GRIEVANCE REDRESSAL COMMITTEE

As per the rules and regulations addressed by the AICTE/ UGC/ PRSU for students or other stake holders in a technical institution, "Students Counselling Grievance Redressal Committee" has been constituted with the following staff in different positions to enquire the nature and extent of grievance-

S.NO.	NAME OF MEMBER	DESIGNATION	CONTACT DETAILS
1.	Prof. Kavita Thakur	Coordinator	9926801119
	Mr. Gajendra Singh Rathore	Contract Asstt. Prof.	9827966082
2.	Dr. Manisha Shrivastava	Guest Asstt. Prof.	8319687036
3.	Dr. Basumati Nadig	Guest Asstt. Prof.	9926112310
4.	Mr. Ankur Shrivastav	Guest Asstt. Prof.	7694967707
5.	Ms. Preeti Nema	Guest Asstt. Prof.	9893579638

Objectives

1. To provide opportunities for redressal of certain grievances regarding academic and non-academic matters of students already enrolled in Institute of Renewable Energy Technology & Management, Pt. Ravishankar Shukla University, Raipur

2. To attend to the general grievances of the students, public (related to the Department), Staff and suggest redressal measures within the framework of Department/University/Government rulses.
3. To instruct the official/s concerned to attend to the grievances.
4. To refer/report the matters to the DSW or if necessary Vice-Chancellor.
5. To attend to Students' grievances related to Examination/s and recommend suitable redressal measures.
6. To maintain records of the Grievance redressed/reported/referred.
7. To investigate the cause of grievances.
8. To ensure effectual solution depending upon the gravity of the problem

"Grievance" means, and includes, complaint(s) made by an aggrieved student in respect of the following, namely:

i. admission contrary to merit determined in accordance with the declared admission policy of the institute;

20.8.2023

ii. irregularity in the process under the declared admission policy of the institute;

iii. refusal to admit in accordance with the declared admission policy of the institute;

iv. non-publication of a prospectus by the institute, in accordance with the provisions of these regulations;

v. withholding of, or refusal to return, any document in the form of certificates of degree, diploma or any other award or other document deposited by a student for the purpose of seeking admission in the institute, with a view to induce or compel such student to pay any fee or fees in respect of any course or program of study which such student does not intend to pursue;

vi. demand of money in excess of that specified to be charged in the declared admission policy of the institute;

viii. failure by the institute to provide student amenities as set out in the prospectus, or is required to be extended by the institute under any provisions of law for the time being in force;

ix. non-transparent or unfair practices adopted by the institute for the evaluation of students;

xi. complaints of alleged discrimination of students from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Women, Minorities or persons with disabilities categories;

20-8-2023

COORDINATOR
Institute of Renewable Energy Technology & Management
Pt. Ravishankar Shukla University, Raipur (C.G.)- 492010